

Unemployment Information

- When applying for unemployment a student should answer “**NO**” to a question about attending school. The training program is an extension of your work day and **DOES NOT** fall into the school category.
- If you have already answered “**Yes**” to attending school and your funds have been put on hold. You will need to let the office know and we will give you a letter to fax over to IDES at Fax# 217-557-4913
- Any other questions, you will need to call IDES: **800-244-5631**. **Be prepared to be on hold for quite some time.**

Questions related to an Unemployment Claim

For questions about an Unemployment Insurance (UI) claim, address change, appeal, Direct Deposit, expired password, Extended Benefits, tax form 1099, or other IDES services for individuals. Documents processing.

Phone Number: (800) 244-5631

TTY: (866) 488-4016

Illinois Relay: (800) 526-0844 TTY or 711

Illinois Relay: (800) 526-0857 Voice or 711

-